OUR VISION

We are a collaborative team of diverse, empowered professionals committed to excellence, innovation, our core values, and sharing our knowledge and best practices with the U.S. Department of Housing and Urban Development (HUD) and the Inspector General community. We leverage the specialized skill sets within the Office of Inspector General (OIG) to bring heightened awareness to HUD’s toughest challenges. We support HUD’s efforts to achieve stronger housing markets, quality and safer housing, and strengthened communities.

OUR MISSION

We promote economy, efficiency, and effectiveness in the administration of HUD programs through the use of traditional and innovative approaches. We protect the integrity of HUD’s programs and operations by identifying opportunities for HUD programs to progress and succeed.

OUR LEADERSHIP PHILOSOPHY

We are a diverse organization of public servants dedicated to excellence and unified in helping HUD accomplish its mission to create strong, sustainable, inclusive communities and quality, affordable homes for all.

We are motivated by performing essential, innovative, and influential work that addresses HUD’s most significant management challenges.

Because our work is often complex and without precedent, we leverage the diversity of our skills and experiences and take a participatory approach with HUD and other stakeholders to develop the best solutions.

We embody our core values and create an environment that fosters teamwork and open communications, empowers individuals to grow and take risks, and recognizes successes across the organization and the Department.

OUR CORE VALUES

Accountability

is taking ownership of our decisions and actions. We hold one another accountable to a higher standard of conduct.

Courage

is doing what is right, no matter how difficult. We ask questions and raise concerns when needed.

Respect

is appreciating the uniqueness of our workforce. We treat others with dignity, civility, and mutual consideration.

Stewardship

is accepting our responsibility to serve the public good. We care about leaving things better than we found them.

Trust

is the result of promises kept. We deliver on our commitments and communicate honestly with our stakeholders.
**GOAL 1**

Further HUD’s Mission Success

Assist HUD in developing an effective and efficient means of meeting its housing and community development goals and ensuring the integrity and accountability of program funds and operations.

**Objectives**

1.1 Use risk-based approaches to prioritize and plan cross-functional work

1.2 Leverage traditional and innovative approaches to provide high-quality and insightful work products

1.3 Influence HUD’s decision making through relevant, timely reports that address root causes and identify lasting solutions to issues reported

**GOAL 2**

Advance Operational Economy, Efficiency, and Effectiveness

Commit to high standards and continuous improvement activities to ensure that we model performance excellence.

**Objectives**

2.1 Evaluate and update practices to ensure that mission and mission support work is timely, relevant, impactful, measurable, and transparent

2.2 Ensure that organizational structures, staffing, and technological tools support our mission and vision

2.3 Improve long-term planning and visibility in financial management, acquisition, and resource allocation across the organization

**GOAL 3**

Cultivate Positive Internal and External Stakeholder Relations

Increase engagement with HUD officials and external stakeholders to better understand their perspectives and build trust.

**Objectives**

3.1 Use new and existing processes to identify and improve our working relationships with stakeholders to identify emerging risks, better understand their perspectives and needs, and gather feedback

3.2 Initiate and participate in the Inspector General community and industry coalitions that further our ability to enhance Federal Government performance in service to the taxpayer

3.3 Share fraud and abuse prevention communications with HUD’s program participants and employees

**GOAL 4**

Invest in Ourselves and Our Organizational Culture

Invest quality time in developing ourselves at the individual, team, and organizational levels and in creating an organizational work culture consistent with our leadership philosophy and core values.

**Objectives**

4.1 Attract, develop, empower, and retain a competent workforce

4.2 Promote intra-OIG trust and collaboration by engaging employees at all levels in decision making, living our core values, and improving communications

4.3 Reinvent our policies and practices for performance management and employee recognition in favor of teamwork and shared accomplishments

**GOAL 5**

Foster Strategic Thinking and Long-Term Planning

Forecast and continuously integrate future agency needs into HUD OIG’s strategy and decision making to sustain short- and long-term success.

**Objectives**

5.1 Model our leadership philosophy and commit to continual process improvement to demonstrate leadership at all levels of the organization

5.2 Facilitate greater outcomes by improving organization-wide engagement and capitalizing upon our diverse specialized expertise

5.3 Optimize resource management to support current and future requirements and goals